REMARKS

This Amendment is submitted in response to the Examiner's Action mailed February 2, 2004, with a shortened statutory period of three months set to expire May 2, 2004. Claims 1-18 are currently pending. With this amendment, claims 1, 7, and 13 have been amended.

Applicants note that the informal drawings originally filed with the application have been objected to by the Official Draftsperson. Formal drawings are filed herewith.

Applicants have made several amendments to the specification to correct typographical errors. These amendments are proper for entry because they merely correct typographical errors and do not add new matter.

The Examiner rejected claims 1-18 under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent 6,226,792 issued to *Goiffon*. This rejection, as it might be applied to the claims as amended, is respectfully traversed.

Applicants have amended the claims to describe the mapping describing how technical problems relate to business processes including the business process that was decomposed into a set of applications. The mapping is used to quantify business losses due to particular technical failures. One example of support in the specification for these amendments is found on page 12, lines 19-32.

Applicants' amendments describe how problems relate to business processes. These problems are technical problems. The mapping is used to quantify business losses. These business losses due to particular technical failures are quantified.

Goiffon describes an object management system for use in managing reusable code and data components. Concepts stored in an application domain are mapped to software constructs that exist within a technology domain. A locator element is described that identifies a particular concept and stores information about an application or business objective. A locator element is said to define an application domain. The locator elements may be traced to identify related asset elements and the associated software and code constructs.

Goiffon does not describe mapping information technology severity to business impact severity where the mapping describes how technical problems relate to business

processes. *Goiffon* also does not describe using the mapping to quantify business losses due to particular technical failures.

According to *Goiffon*, a predefined relationship exists between a concept and an asset element. The Examiner states that this relationship is the "mapping" claimed by Applicants. However, this relationship taught by *Goiffon* does not describe how technical problems relate to business processes. Further, this relationship taught by *Goiffon* does not describe using the mapping to quantify business losses due to particular technical failures. *Goiffon* does not appear to describe quantifying business losses at all.

Goiffon does not anticipate Applicants' claims because *Goiffon* does not teach mapping information technology severity to business impact severity where the mapping describes how technical problems relate to business processes, and because *Goiffon* does not teach using the mapping to quantify business losses due to particular technical failures.

It is respectfully urged that the subject application is patentable over the cited art and is now in condition for allowance. The examiner is invited to call the undersigned at the below-listed telephone number if in the opinion of the examiner such a telephone conference would expedite or aid the prosecution and examination of this application.

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Respectfully submitted,

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